

Computer Browser Tips

Simple Computer Browser Tips

If you are having computer problems try these tips first:

1. Quit your browser (not just close it).

On a Mac “closing” an application does not “quit” the application.

2. Clear your cache.

Some browsers, such as Firefox, are often set up to clear (empty) your cache automatically.

If you need help with this send an e-mail to the library: refdesk@itp.edu and we will help

3. Restart your computer.

This often fixes a multitude of problems.

Browser Settings for Better Access

Check these settings:

1. Don't block pop-ups.

Pop-ups can be annoying, but many databases / Web sites don't work properly without them.

2. Accept third party cookies.

This is usually a medium privacy setting.

If the above suggestions do not help, the problem may be with antivirus software and/or firewalls.

If you need help with these settings send an e-mail to the library: refdesk@itp.edu and we will help.

Browser Tips for Using Angel

There are many excellent browsers available for your computer. They are available for free download from the Internet. Only certain browsers are compatible for use with Angel at ITP. If you use a browser that is not compatible with Angel it may not function properly, especially with downloads from Angel.

Browsers compatible with Angel:

For PC: Firefox 3+ and Internet Explorer 7+

For Mac: Firefox 3+

If you are still having problems accessing library Web site information and/or databases send an e-mail to the library: refdesk@itp.edu and we will try to help.